Cheltenham Community Centre Values

1. Innovation and Creativity
It is our responsibility to think of new ways to do what we do better for the community and CCC. We are responsible for learning, growing and sharing our ideas so that our team and members will benefit.

2. Organisational Vitality/Personal Growth
We must be willing to take reasonable risks, learn, grow and change to ensure that both we and CCC are constantly improving.

3. Responsiveness
It is our responsibility to always think of the service user, to know or to find out what they need and deliver it to them in the way they need it delivered. Recognising that at times there are conflicts between the needs of user groups, our objective must be to always strike a balance between those needs.

4. Leadership
Everyone plays a leadership role in CCC especially when serving our community members. It is our responsibility to live the vision and values so that our words match our actions.

5. People Emphasis
It is our responsibility to treat everyone we work with and members we serve with respect, dignity and trust. It is expected that the people we work with are dedicated and want to do a good job.

6. Communication
It is our responsibility to communicate so that an open sharing of clear, timely and relevant information occurs with our members and the people we work with.

7. Integrity
We will be honest, fair, and responsible in the actions we take with our members and coworkers.

8. Participation
It is expected that we will actively contribute to the improvement of CCC and our own departments.

9. Commitment
It is our responsibility to enthusiastically participate and commit to the work of CCC. We are expected to put effort, desire and energy into achieving our vision and contribute in a positive, supportive way.

10. Competent People
Recognising that the strength of CCC is dependent on our capabilities, we are expected to use our training, experience and background to do the very best job we can. We will always be learning, growing and teaching others so that the competency level of CCC is constantly improving.