



# STRATEGIC PLAN 2026-2028

## 2028 VISION

We are a forward-thinking community centre, known for providing quality learning, social opportunities and support, with a focus on wellbeing.

## GOALS



### Participation

Grow, retain and strengthen community participation and engagement.



### Programs

Deliver programs that are relevant and valued by our community by listening to changing community needs.



### Partnership

Establish, diversify & strengthen high-value partnerships that align with our values.



### Profile

Grow our brand and profile to increase awareness, and engagement across the wider community.



### People

Support and develop our people through a positive workplace culture that encourages professional growth and a motivated team.



### Operations

Enhance business efficiency and optimise spaces and resources through a coordinated, one-team approach.



### Governance

Maintain strong governance, financial and risk management to ensure sustainability and accountability.



### Compliance & Quality

Ensure compliance and embed continuous quality improvement across the organisation.

## VALUES



Caring



Inclusive



Welcoming



Professional



Sustainable

## MISSION

We connect the community by responding to local needs.